

CORPORATE SOCIAL RESPONSIBILITY



In our business, we realize that the long-term success of our company is based on building and maintaining a quality relationship with our customers. This is achieved by developing stable relationships and quality service in our Hotel. At the same time, the cooperation with the social actors at the local level ensures the maintenance of a long-term presence and action according to the standards of operation of the Greek Tourist Enterprises and the International Standard ISO 26000. As a key provider of tourism services, our business is based on interpersonal contact, and for this reason a successful operation requires a healthy environment, committed employees, as well as staff and associates who are focused on always having satisfied customers. The economic, social and environmental aspects of sustainable development must involve the interests of all stakeholders, including local communities, visitors and public authorities. For this reason, our business following international standards follows basic principles for our operation such as personal data protection, security practices, ideal working relationships with our staff and associates, protecting the environment and protecting our clients' health and safety. Our business follows the core Corporate Social Responsibility structures based on the International Standard ISO 26000 and through our actions we commit ourselves to:

IN BUSINESS ACTIVITY: Our Business is committed to continuously optimizing its strategy, constantly informing our staff to apply the company's standards on Strategic Implementation of Corporate Social Responsibility. Our business activities are implemented in accordance with the relevant labour laws of the country.

BUSINESS CONDUCT: Our business activities ensure fair treatment of all employees and customers, our operation is based on high standards in all aspects of safety and hygiene in the workplace, good practices of our business operations (Complaint Mechanism)

TO THE ENVIRONMENT: Increasing visitors, attracting green-minded conscious visitors who make decisions to choose the destination by prioritizing environmental criteria, paper recycling, battery recycling

TO EMPLOYEES: We act to attract and retain valuable staff by adopting policies that respond to the values and concerns of employees. Participation in training seminars and continuous training of our executives, work safety and hygiene, positive working environment

TO THE SOCIETY: Attract new employees through Interconnection Offices, OAED, and Alumni of Tourism Schools, donations (clothing/ equipment/ basic items) in The Smile of the child, Local Society and in the Church.

TO THE CUSTOMER: Provision of services based on the required practices of the Tourist Enterprises, services that are governed by safety and hygiene principles, inscriptions of the services provided at prominent points of the Hotel as well as on the website

IN CULTURE: Strengthening of Local Culture by organizing excursions to archaeological sites and Ecclesiastical Routes, including Greek Traditional products in our breakfast, strengthening Greek Gastronomy

From the Administration

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